Getting Started with 1f Gear Pilot

Install the app, sign in or create an account, and record your first equipment task. Available on Google Play in the US and on the App Store for iPhone.

Install the app

Android: Install 1f Gear Pilot from Google Play (https://play.google.com/store/apps/details?id=com.onefeventtech.eventpilot) (US). On a laptop, use the web field app at app.1feventtech.com.

iPhone: Install 1f Gear Pilot from the App Store (https://apps.apple.com/us/app/1f-gear-pilot/id6812836694).

Sign in or create an account

If your company invited you:

1. Install the app from the App Store or Google Play, then open it.

2. Open the app and tap I was invited. Enter this email: the exact address your manager invited, then tap Email me a sign-in link.

3. Check this inbox on the same phone for an email from 1f Gear Pilot and tap Sign in securely. On iPhone, tap Open when it asks to open 1f Gear Pilot. The app opens signed in. If it doesn't, go back to the app and tap Email me a sign-in link again for a new link.

4. Agree to the service terms, then tap Join for your company. The app shows a short tour and opens your Job. To switch Jobs later, open Settings > Current Job. Open My Work to check your assigned equipment.

If you have a company access code instead of an invitation, sign in first, choose Join, then tap Have a code instead? Do not use the pre-sign-in access-request form for an invitation.

New here? Choose Create account to set up a company and choose a company plan in the Android app, or choose Try it on this phone to explore with Jobs kept on that phone only.

Try a complete equipment task

Gear goes to your current Job (set in Settings > Current Job); use real equipment or a test Job agreed with your manager. On Home, tap Deploy. On a phone the camera opens: scan the item, then tap Done, or tap List and pick it from Assigned to Me. Where is it going?: choose the Location and add a Specific Placement if useful. Review and confirm: tap Take Photo if you want a photo, then tap Deploy 1 item. If the destination is already known, the camera button saves straight away, for example Deploy 1 item to Loading Dock. New photos can be up to 20 MB; the app saves them at no more than 1920 pixels on the long edge and 2 MB. Check the item's status and history. Move, Transfer, Collect and Check In are one tap from Home; use them only when they match what happened to the equipment.

Work offline without losing work

While online, open Home, tap Refresh Offline Copy and wait for Job copy saved with the current time. Offline access lasts seven days from the last download. Offline changes are saved on the phone and sent when you reconnect; wait for All field work synchronized before treating them as final.

Do not sign out, uninstall the app or clear its storage while work is waiting to send. Offline changes will not appear for coworkers or in the web console until they are sent. An offline copy is not a separate backup.

Get help

Use Settings > Help, email gpsupport@1feventtech.com or call 656.251.8389. Include your phone model, the app version shown at the bottom of Settings, the Job, the asset tag, what you did, what you expected and what happened. Mention whether you were offline. Add a screenshot if useful.

Keep passwords, sign-in links, invitation codes and private customer details out of support messages. The full user manual covers every workflow. Privacy policy: app.1feventtech.com/privacy/